

VILLA THE SPOT

Coral Cove Bay · Chaweng Noi · Koh Samui, Thailand

GUEST INFORMATION NOTICE

Please read the information below carefully before and during your stay

1. Guest Liability Notice

These provisions apply throughout your stay and are intended to ensure your safety and the smooth running of your visit.

- Villa The Spot accepts no liability for the loss, theft, or damage of guests' personal belongings, whether in the room or in common areas (pools, restaurant, gardens, parking).
- A safe is provided in every room; we strongly recommend storing valuables, identity documents, and cash inside it.
- Access to the two infinity pools is at the guest's own risk. No lifeguard is on duty; supervision of children is the responsibility of parents or accompanying adults at all times. The water depth of each pool is 1.60 m.
- Guests must immediately report to reception any hazard, malfunction, or damage noticed in their room or elsewhere on the property.
- Any injury, accident, or incident resulting from negligence, improper use of the facilities, or failure to follow safety instructions is the sole responsibility of the guest.
- Alcohol consumption is entirely at the guest's own risk; the establishment reserves the right to refuse service to any visibly intoxicated person.
- The guest remains financially responsible for any material damage caused to the villa, its furniture, or its equipment during the stay, as well as for damage caused by their guests.

2. Notice — Linen and Towel Damage

The household linen and towels provided are cared for with particular attention. Any loss, permanent stain, burn, or tear will be charged according to the schedule below.

- Pool towels must not be used with sunscreen, oil, or other colouring products that could permanently stain the fabric.
- Towels may not be taken off the property (excursions, public beach, etc.).
- Any missing item of linen, any item burned (cigarette, iron), or irreversibly stained (make-up, hair products, blood, ink) will be charged at replacement cost.

Item	Fee (THB)
Bath towel	350
Pool towel	500
Hand / face towel	150
Bathrobe	1,200
Bed sheet (per piece)	800
Duvet cover	1,200
Pillowcase	120
Bath mat	450

3. Notice — In-Room Dining Service

In-room dining service is available under the following hours and conditions.

- Service hours: 9:00 AM to 8:00 PM, daily.

- Orders may be placed via WhatsApp or directly with the kitchen on duty; please allow 30 to 45 minutes of preparation time depending on the dishes ordered.
- A tray and tableware are provided with each order; please leave them outside the door once the meal is finished, or contact reception so they can be collected.
- Tableware, cutlery, and trays must be returned complete and in good condition. Any missing or damaged item will be charged at replacement cost.
- In-room dining charges are added to the guest's bill and settled at check-out.
- Eating in bed without any form of protection is strongly discouraged; stained sheets will be charged at the rates stated above.
- Durian is strictly prohibited in the guest rooms due to the strong, lingering odour the fruit gives off.

4. Notice — Non-Smoking Policy

Smoking, including the use of e-cigarettes and vaping devices, is strictly prohibited in all guest rooms and indoor areas of Villa The Spot. This policy applies to tobacco, cigars, pipes, and any other smoking device.

For any questions, the Villa The Spot team remains at your full disposal at reception.